

eServices For You

General Service Agreement



This is an agreement for the client to be able to use a FTP service.

Our Commitment to You, the client:

We at eServices For You are committed to providing the client with the best possible service so that you can concentrate on your job and growing your business like you wants to.

We do this by concentrating on your needs, not ours. We listen by giving you our undivided attention so that we understand your needs and how we can help and improve on those. Without you, we do not exist.

FTP Service Agreement

- **The FTP service is for the exclusive use of the client.**
- **This can be used for sharing files between the client and its family members and/or vendors and/or clients and/or employees.**
- **All material and data to/from and within the configured directory on our server remains the exclusive property of the client. As such, we will not access that directory, nor will we run any process on it, including but not limited to, data backups.**
- **The client is responsible for all material within that directory.**
- **This service can not be used for/in any illegal, unethical, immoral or derogatory way.**
- **Any user accessing the FTP service must have an individual user name and password, which must be requested by the client and which we will provide.**
- **The FTP service can not be used for general anonymous access by any individual or group, including the general public unless specifically stated in the contract.**
- **The FTP service is limited to one concurrent connection unless otherwise specified in the contract.**

Thank you for your understanding and support and allowing us to serve you.