



Information Collection and Use

Information Collection

eServices For You is the sole owner of the information collected on our web site. We collect general information from visitors to our main page. We collect information from our Information Request and Support forms for the specific purpose of those forms. All information collected is not shared with any other entity.

Registration

Registration is not required to access the public portions of our website.

Information Use

Any information we gather or use is only for providing information or services to you.

Profile

We do not maintain any profile except for clients that we service.

Cookies

A cookie is a piece of data stored on the user's computer tied to information about the user. [Usage of a cookie is in no way linked to any personally identifiable information while on our site.] There are 2 kinds of cookies, session ID cookies and persistent cookies. For the session ID cookie, once users/clients/clients close the browser, the cookie simply terminates. A persistent cookie is a small text file stored on the user's hard drive for an extended period of time. Persistent cookies can be removed by following Internet browser help file directions.

We do not currently use cookies on our websites.

Some of our business partners may use cookies on our site (for example, advertisers). However, we have no access to or control over these cookies, once we have given permission for them to set cookies for advertising.

We currently have to such partnerships in effect.

Third Party Advertising

The ads that may appear on this Web site are delivered to users/clients by a third party.

This privacy statement covers the use of cookies eServices For You only and does not cover the use of cookies by any advertisers or third parties. We currently nor in the foreseeable future use third party advertising unless they are informational in nature.

eServices For You

Privacy Policy



Log Files

Like most standard Web site servers we use log files. This includes internet protocol (IP) addresses, browser type, internet service provider (ISP), referring/exit pages, platform type, date/time stamp, and number of clicks to analyze trends, administer the site, track user's movement in the aggregate, and gather broad demographic information for aggregate use. IP addresses, etc. are not linked to personally identifiable information. This is only used for troubleshooting and general statistics, such as website and/or resources performance.

Clear Gifs (Web Beacons/Web Bugs)

We employ [or our third party advertising company employs] a software technology called clear gifs (a.k.a. Web Beacons/Web Bugs), that help us better manage content on our site by informing us what content is effective. Clear gifs are tiny graphics with a unique identifier, similar in function to cookies, and are used to track the online movements of Web users/clients. The main difference between the two is that clear gifs are invisible on the page and are much smaller, about the size of the period at the end of this sentence. Clear gifs are not tied to users'/clients' personally identifiable information.

Clear Gifs can "work with" existing cookies on a computer if they are both from the same Web site or advertising company. That means, for example, that if a person visited "www.companyX.com", which uses an advertising company's clear gif, the Web site [or advertising company] would match the clear gif's identifier and the advertising company's cookie ID number, to show the past online behavior for that computer. This collected information would then be given to the advertising company or third party.

We currently do not use any clear gifs.

Communications from the Site

Special Offers and Updates

We send all new members a welcoming email to verify password and username. Established members will occasionally receive information on products, services, special deals, and a newsletter. Out of respect for the privacy of our users/clients we present the option to not receive these types of communications. Please see the Choice and Opt-out sections.

Newsletter

If a user wishes to subscribe to our newsletter, we ask for contact information such as name and email address. Out of respect for our users/clients privacy we provide a way to opt-out of these communications. Please see the Choice and Opt-out sections.

eServices For You

Privacy Policy



Service Announcements

On rare occasions it is necessary to send out a strictly service related announcement. For instance, if our service is temporarily suspended for maintenance we might send users/clients an email. Generally, users/clients/clients may not opt-out of these communications. However, these communications are not promotional in nature.

Customer Service

We communicate with users/clients on a regular basis to provide requested services and in regards to issues relating to their account we reply via email or phone, in accordance with the user's wishes.

Sharing

Legal Disclaimer

Though we make every effort to preserve user privacy, we may need to disclose personal information when required by law wherein we have a good-faith belief that such action is necessary to comply with a current judicial proceeding, a court order or legal process served on our Web site.

Third Party Advertisers

We do not use any Third Party advertiser at this time.

These are the instances in which we will share users'/clients' personal information:

We DO NOT Share Personal Information with Third Parties.

Third Party Intermediaries

We use an outside shipping company to ship orders. These companies do not retain share, store or use personally identifiable information for any secondary purposes.

Service Providers

We may partner with other third parties or contractors to provide specific services. When the user signs up for these particular services, we share names, or other contact information that is necessary for the third party to provide these services. These third parties are not allowed to use personally identifiable information except for the purpose of providing these services.

Business Transitions

eServices For You

Privacy Policy



In the event eServices For You goes through a business transition, such as a merger, being acquired by another company, or selling a portion of its assets, users'/clients' personal information will, in most instances, be part of the assets transferred. Users/clients will be notified via email and/or prominent notice on our Web site for 30 days and/or postal mail prior to a change of ownership or control of their personal information where possible. If as a result of the business transition, the users'/clients' personally identifiable information will be used in a manner different from that stated at the time of collection they will be given choice consistent with our notification of changes section.

Choice/Opt-out

Our users/clients are given the opportunity to 'opt-out' of having their information used for purposes not directly related to our site at the point where we ask for information.

Users/clients who no longer wish to receive our newsletter and promotional communications may opt-out of receiving these communications by replying to unsubscribe in the subject line in the email or email us at optout@eservicesforyou.com. Or the user may contact us at (626) 737-6003 or PO Box 91975, City of Industry, CA 91715-1975 to opt-out.

Users/clients of our site are always notified when their information is being collected by any outside parties. We do this so our users/clients can make an informed choice as to whether or not they should proceed with services that require an outside party.

Links

This Web site contains links to other sites. Please be aware that we are not responsible for the privacy practices of such other sites. We encourage our users/clients to be aware when they leave our site and to read the privacy statements of each and every Web site that collects personally identifiable information. This privacy statement applies solely to information collected by this Web site.

Surveys [& Contests]

Occasionally our site requests information from users/clients via surveys or contests. Participation in these surveys or contests is completely voluntary and the user therefore has a choice whether or not to disclose this information. The requested information typically includes contact information (such as name and shipping address), and demographic information (such as zip code). Survey information will be used for purposes of monitoring or improving the use and satisfaction of this site or other purpose as explained in the survey. Users/clients' personally identifiable information is not shared with third parties unless we give prior notice and choice. Though we may use an intermediary to conduct these surveys or contests, they may not use users/clients' personally identifiable information for any secondary purposes.



Security

This Web site takes every precaution to protect our users'/clients' information. When users/clients submit sensitive information via the Web site, their information is protected both online and off-line.

We do everything in our power to protect user-information off-line. All of our users'/clients' information, not just the sensitive information mentioned above, is restricted in our offices (or wherever we may store such information). Only those who need the information to perform a specific job (for example, billing or legal representative) are granted access to personally identifiable information. All information requires the use of a unique individual username and password to access. Finally, the servers that store personally identifiable information are in a secure environment, in a locked, restricted access facility.

If users/clients have any questions about the security at our Web site, users/clients can send an email to info@eservicesforyou.com

Supplementation of Information

In order for this Web site to properly fulfill its obligation to users/clients it is necessary for us to supplement the information we receive with information from 3rd party sources.

Credit Check

We may obtain a credit check on any user wishing to do business with us.

Correcting/Updating/Deleting/Deactivating Personal Information

If a user's personally identifiable information changes (such as zip code, phone, email or postal address), or if a user no longer desires our service, we provide a way to correct, update or delete/deactivate users/clients' personally identifiable information. This can usually be done by emailing Support at support@eservicesforyou.com. Or, contact us by telephone or postal mail at the contact information listed below.

Notification of Changes

We reserve the right to make changes to our privacy policy from time to time as needed or if directed to do so. (Such as by legal advisory.)

If we decide to change our privacy policy, we will post those changes to this privacy statement, the homepage, and other places we deem appropriate so our users/clients are always aware of what information we collect, how we use it, and under what circumstances, if any, we disclose it. We will use information in accordance with the privacy policy under which the information was collected.

eServices For You

Privacy Policy



If, however, we are going to use users/clients' personally identifiable information in a manner different from that stated at the time of collection we will notify users/clients via email. Users/clients will have a choice as to whether or not we use their information in this different manner. However, if users/clients have opted out of all communication with the site, or deleted/deactivated their account, then they will not be contacted, nor will their personal information be used in this new manner. In addition, if we make any material changes in our privacy practices that do not affect user information already stored in our database, we will post a prominent notice on our Web site notifying users/clients of the change. In some cases where we post a notice we will also email users/clients, which have opted to receive communications from us, notifying them of the changes in our privacy practices.

Contact Information

If users/clients have any questions or suggestions regarding our privacy policy, please contact us at:

eServices For You
PO Box 91975
City of Industry, CA 91715-1975
(626) 737-6003
Fax (626) 737-6004
info@eservicesforyou.com